

Peer-Led Team Learning International Society
2025 Annual Conference
California State University Dominguez Hills
Carson, California
Wednesday – Saturday
May 28 - May 31, 2025



Keynote Presentation: Thursday, May 29, 2025

HARNESSING COLLECTIVE INTELLIGENCE AND MANAGING CONFLICT ON YOUR TEAM

Good teams are those that cultivate collective intelligence—the ability to coordinate and leverage the unique strengths, skills, and perspectives of their members—to achieve a complex goal. Achieving high collective intelligence requires team members to build on each member’s contributions. It also depends on individuals who can address disagreements and obstacles productively, turning challenges into opportunities for growth. This interactive presentation will describe planning strategies that Peer Leaders can use to lay the groundwork for collective intelligence. Next, the presentation will model how to productively respond to team challenges, turning these into opportunities that can further improve the team. Participants will have an opportunity to reflect on their conflict styles and practice productively responding to a range of obstacles.



JOANNA WOLFE is Teaching Professor of English and Affiliated Faculty in Mechanical Engineering at Carnegie Mellon University, where she designs communication and professional development courses for undergraduate and graduate students. The first edition of her textbook, *Team Writing: A Guide to Working in Groups*, has sold over 28,000 copies. A second edition of *Team Writing*, coauthored with Christopher Lam, was published along with *Equity & Communication* in 2025 as part of the new *Bedford series in Technical and Professional Communication*. Dr. Wolfe is author of over 40 peer-reviewed publications. Her research on teamwork and collaboration has received funding from the National Science Foundation and received awards from the American Society of Engineering Education, the National Council for Teachers of English and the IEEE Professional Communication Society.

